

Feedback Summary from previous CRG on 7th September

Summary of plenary feedback

Groups were asked to reflect on the Neighbourhood Presentations and consider the following 3 questions:

1. Do the models as outlined to you this evening resonate with you?
2. What further opportunities are there for the Neighbourhoods?
3. What are the potential barriers to moving the Neighbourhood solutions forward?

Feedback from the tables is summarised below:

Table	1. Do the models as outlined to you this evening resonate with you?	2. What further opportunities are there for the Neighbourhoods?	3. What are the potential barriers to moving the Neighbourhood solutions forward?
1.	Views resonated with Telford Colleagues		There is a need for a co-ordinated voluntary sector in Telford – some discussion on whether this exists or not. The town planning department needs to be involved. There are too many fast food establishments setting up in the new housing developments. It will be important to involve the council and local education authorities going forward.
2.	Yes, the proposals resonate, they are ambitious but necessary.	There is some detailed work needed to ensure the clinical pathways connect to the neighbourhoods. There is a need to review the need for new workforce roles.	Need leadership and infrastructure to make these work practically. Also need good governance and IT.
3.	Proposal do resonate.	Looking at how pharmacist scan play a role is an opportunity.	Potential barrier – people with 'bad' intentions wanting to help and associated issues of eg safeguarding.

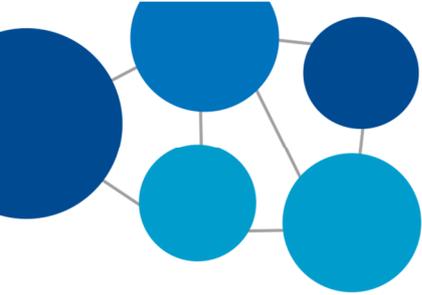


Table	1. Do the models as outlined to you this evening resonate with you?	2. What further opportunities are there for the Neighbourhoods?	3. What are the potential barriers to moving the Neighbourhood solutions forward?
4.	Yes the proposals resonate.	There are measures in place to support resilient communities but mostly people of a certain age, need to do more to encourage younger folk eg through schools and engage with eg at home mothers who may have free time during school day. The indicators of disease prevalence by ward are helpful; need more of this type of data to inform Neighbourhood development.	Barriers include capacity, the river as a physical barrier, insular communities not used to working well together.
5.	Proposals did resonate. There is a limited need for professional input.	Need to encourage community leaders; intergenerational support networks; options for building the non-professional workforce.	Barriers include issues of rurality, transportation links, spare population, may require special type of care model.
6.	Proposals did resonate. In danger of over medicalising and not linking enough with communities and councillors.	Pharmacists are well positioned to care for carers.	Barriers – timescale. There is a lot of aspirational thinking; have we really got years to implement this? We need money and people to make this happen.
7.	Resonated.	There is a lot of data. We need to use it to help manage our population better. Is it really cost effective to move services out into the community?	Barriers include resource in terms of workforce and finance. It is positive that a lot of the talk is around communities, partners and local authorities, not dominated by clinicians but in partnership with them.