

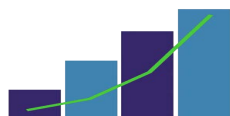
Improving hospital services for people in Shropshire, Telford & Wrekin and mid Wales

What do you think?



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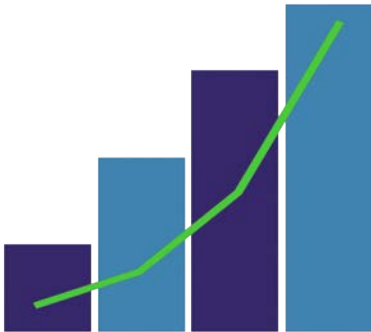
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Introduction



This is our plan to improve hospital services in Shropshire and Telford & Wrekin.



It has been written by NHS Shropshire Clinical Commissioning Group (CCG) and NHS Telford & Wrekin Clinical Commissioning Group (CCG).



We are the organisations that are responsible for buying and making decisions about healthcare services in Shropshire and Telford & Wrekin on your behalf.



This document:

- Shows how we want to change the hospital services



- Explains the two options and asks you what you think



- Tells you about the option we prefer



- Explains how we plan to help people to travel to the hospitals



- Explains about being fair to everyone



- Tells you how you can get involved and what happens next

Our plans

We want to change the hospital services provided at:



- The Royal Shrewsbury Hospital in Shrewsbury



- The Princess Royal Hospital in Telford



We want one hospital to provide **emergency care** services...



...and the other hospital to provide **planned care** services.



Emergency Care is where you might die if you don't get the healthcare you need. It has not been planned.



Planned Care is an operation or treatment which you have known about for some time.



Both hospitals would have an **Urgent Care** Centre that is open 24 hours a day, seven days a week.



Urgent Care is where you need help straight away - but you are not likely to die.

Why change?



We need to make sure that we provide high quality, safe services for all patients.

This is not always happening at the moment.

Enough doctors



There are not enough doctors in the country.

Sometimes we do not have enough doctors, nurses and other healthcare staff on duty.



This causes stress for our staff and some of them have left.

We have had to get temporary staff. This is very expensive.



Doctors and staff will be happier to work where Emergency Care and Planned Care is on a separate site.



The way doctors are trained

Hospital doctors train to be an expert in one area of health care.

It is hard to have the right number of experts in both hospitals.



By moving **emergency care** and **planned care** to different places we can make sure we have the right number of specialist doctors in each hospital.

Better care for patients

At the moment:



- Some patients are having to wait longer to see a doctor in an emergency
- Some planned operations have been cancelled because the doctor has gone to help an emergency



By moving **emergency care** and **planned care** to different places doctors and other health professionals will be able to see people quickly.



Treating people in an emergency

Our Accident and Emergency (A&E) Services are treating too many people who are not really an emergency.



By setting up an Urgent Care Service at both hospitals we can:

- See people who need help urgently but are not likely to die
- Let our Emergency Department concentrate on the real emergencies



People are living longer

There are now many more people living with a long term illness.

These people will need hospital care from time to time.

Our plans will help us to provide the best care for everyone.

Good value for money



We must make sure that we don't waste money.

We need to use our staff and buildings in a way that gives the best value for money.



These plans will help us to do more with the money that we have.



Less time in hospital

We want to make sure that people can go home from hospital as soon as possible.



We are doing this by having more health care for people at home.

2 Options

Option 1:



24 hour Emergency Care would be at the Royal Shrewsbury Hospital, Shrewsbury.



Planned Care would be at the Princess Royal Hospital, Telford



At the Royal Shrewsbury Hospital there would also be:

- Complex planned surgery
- Services for women and children who need to stay in hospital



At the Princess Royal Hospital there would also be:



- Planned operations for people who need to stay in hospital



- Operations for people who don't need to stay in hospital



- Endoscopy - putting a camera inside your body



- Services for women with problems with their breasts



- Wards for people who have to stay in hospital

Option 2:



24 hour Emergency Care would be at Princess Royal Hospital, Telford



Planned Care would be at Royal Shrewsbury Hospital, Shrewsbury



At the Princess Royal Hospital there would also be:

- Complex planned surgery
- Services for women and children who need to stay in hospital



At the Royal Shrewsbury Hospital there would also be:



- Planned operations for people who need to stay in hospital



- Operations for people who don't need to stay in hospital



- Endoscopy - putting a camera inside your body



- Services for women with problems with their breasts



- Wards for people who have to stay in hospital

Services at both hospitals

Whatever happens these services will still be available at both hospitals:



New 24-hour Urgent Care Centres

These new centres would provide more than the old centres.

They will have a separate area for children.



The staff and doctors would be trained to deliver urgent care for adults and children.



You will be able to:

- Go at any time and be quickly assessed
- Be treated for minor injuries and illnesses
- Have tests - including blood tests and x-rays





- Go by ambulance if the paramedics think this is best
- Have an assessment for mental health issues



Women and Children's Services

Most women and children would still receive care and treatment in the same place as they do now.



These services will be available at both hospitals:

- A midwife-led unit for women to give birth



- Checks and scans for pregnant women

- Health services for women



- Health services for children who do not need to stay in hospital
- Health services for newly born babies and their mothers

Outpatient services



Outpatient is a patient who does not need to stay in hospital.



Most patients come into our hospitals to the **Outpatients** Department.

The vast majority of patients will carry on going to outpatient appointments at the same hospital they do now.



Tests

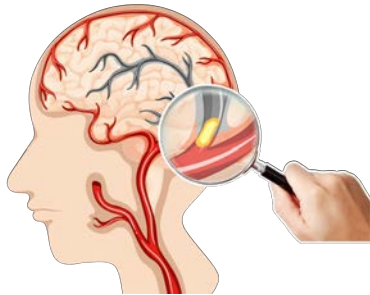
Many of our patients come into hospital because their local doctor (GP) has asked that they have some tests.

These tests might be blood tests, x-rays or scans.



The vast majority of our patients will carry on going for tests at the same hospital as they do now.

Stroke services



A stroke happens when blood can't get to parts of your brain.

Parts of your brain dies.



It is very serious and you might die.



It's important that you get to hospital as soon as possible for treatment.



Stroke services used to be based at both hospitals.



A few years ago we created one stroke service at the Princess Royal Hospital in Telford.



A single service is better for patients as they can be quickly treated by stroke doctors and nurses



You may die if you have a stroke so it's important that the service is based at the Emergency Care site.



This means that if Option 1 is chosen, the stroke service would move to Shrewsbury.

Travelling to our hospitals



We have been looking at how these plans affect how people travel to hospital.

Most people will carry on going to the same hospital for most things.



Ambulances may have to travel further to take someone to the Emergency Department.



Paramedics now test and give treatment to people in an emergency.

They are able to decide the best place for each patient and take them straight there.

Better parking and travel to hospitals



We are looking at:

- Providing more car parking spaces at both hospitals
- Better ways for people to cycle to both hospitals

We are also thinking about:

- Providing people with up-to-date information about where they can park
- Providing travel information
- Providing information about ways to get help with the cost of travel
- Improving buses to the hospitals

Being fair to everyone



Our plans must be fair to people of different:

- Religious beliefs

Religious beliefs are where people are part of different faiths like Christianity, Islam, Judaism and many others.



- Political opinions

Political opinions are where people feel strongly about the different parties in the government or local council.



- Race

Race is your ethnic group. It is your background that you have inherited from your parents and grandparents.



- Age

Age is how old you are. People need different things if they are young or old.



- Sexual orientation

Sexual Orientation is when people are attracted to someone of the same sex or the opposite sex



We must give an equal chance to:

- Men and women and people who are **transgender**



Transgender is where someone has changed their gender



- People who are married, single, divorced or living together



- People with and without a disability



- People with and without children or other people who depend on them

The option we prefer



We think that Option 1 is the best.

This is to have emergency care in Shrewsbury and planned operations in Telford.

We think this is best because:



- Shrewsbury has been used to treating the most serious injured people

- Fewer people would have to travel longer distances to get to the Royal Shrewsbury Hospital



- It would be easier for most older people. Older people use emergency services more than other age groups



- Having emergency care at the Royal Shrewsbury Hospital would be the best value for money over a long time

How you can get involved

Thank you for taking the time to read this document.

We now want to hear your views and there are lots of ways you can do this:



- **Fill out the survey** on our website: **www.nhsfuturefit.org**.

Call 0300 3000 903 for help with filling it out or to get a printed copy of the survey



- **Come to an event:** We will be holding public meetings across the county where you can find out more about these proposed changes, meet our doctors and nurses and ask questions.

You can find out more about these on our website: **www.nhsfuturefit.org**



- Write to us at:
FREEPOST NHS FF CONSULTATION
(That's all you need to put on the envelope - you don't need a stamp)



- Call us: **0300 3000 903 (You can leave a message any time)**



- Email us: **nhsfuturefit@nhs.net**



- Follow us on Twitter: **@NHSFutureFit**



- Follow us on Facebook:
facebook.com/nhsff

What happens next?



When the consultation has closed at midnight on **Tuesday 4th September 2018** we will look at everyone's views and write a report.



We will not make any decisions about the plans until after we have listened to the views of everyone who takes part in this consultation.



You can download all reports from our website at: **www.nhsfuturefit.org**



The final decision will be made by a Joint Committee of Shropshire and Telford & Wrekin CCGs.

Website: **www.nhsfuturefit.org**

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